





Welcome to The Food Factory.

A mature, yet always innovative, business with close to 30 years experience in the sector.

The Food Factory is the natural development of the original James Caterers Ltd. business, the brainchild of James Barbara. It has a proven track record of success stories since its inception in 1989. James went on to transform a one-man catering business from where he produced and distributed his own delicacies from home, later flourishing into one of the largest and most renowned catering companies on the island. He strives for excellence, promotes innovation, consistency and efficiency, and is committed to using the finest ingredients and delivering good value for money. Such selective ingredients coupled with forethought, the right dosage of creativity and a touch of class have given the company a name that clients can trust.



Part of a diversified group with interests in food manufacturing, trading, retail, healthcare catering, in-flight catering, institutional management, contract catering, healthcare services and real estate.

One of the top players within the food manufacturing and food services industry in Malta.

Today, the company has set a standard of excellence and creativity that has significantly attracted awareness for Maltese gastronomic culture abroad. This versatility has throughout the years acquired James Caterers Ltd. an invaluable experience, thus giving the company an advantage from where it can look ahead to a bright and prosperous future, both locally and overseas. The group continuously develops its business to meet the clients varying diets, tastes and culinary desires. Together with a team of professional specialists, the company guarantees the highest industrial catering standards and all related services.

James Caterers Ltd. is the owner of The Food Factory brand and operates the production facility. This vision is a commitment to continuous growth and improvement designed to meet the requirements of any customer.

- The Group employs more than 4,000 employees across the different businesses.
- Modern, state-of-the-art development and manufacturing facilities.
- Focus is placed on the manufacturing of high-quality products and optimised production processes.
- Operating within the B2B sphere with its main clients ranging from large retailers, distributors, catering companies, healthcare facilities, geriatric institutions, hotel operators, catering establishments and contract caterers, to mention a few.
- It is also the operator of the outside catering and private label business units.



€135m+
Turnover



4,000
Employees



32
Companies



17
Brands



Malta is strategically located at the heart of the Mediterranean with very close ties to mainland Europe, North Africa and the Middle East. Malta is an ideal logistical hub due to its excellent air and port infrastructure.





A Selection of Our Product Range.

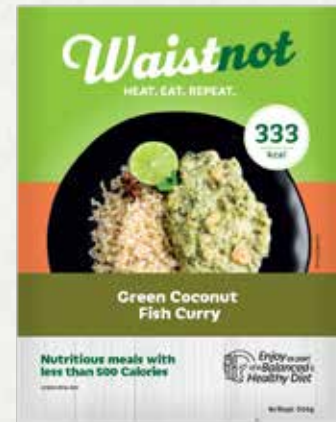
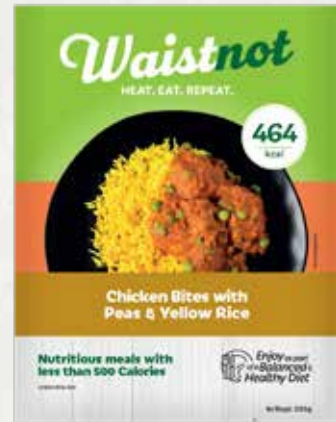
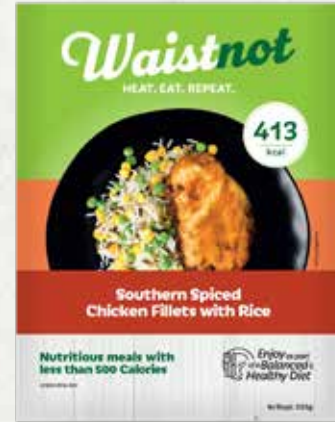
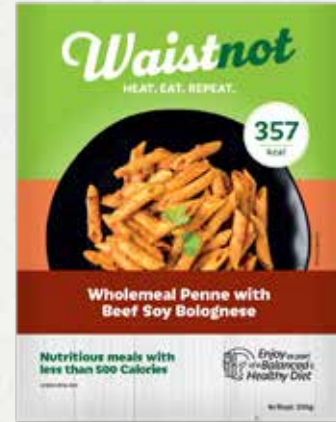
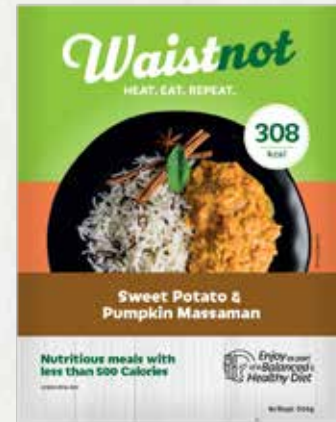
	Weekly available production capacity
Pies	80 tons
Ready Made Meals	100 tons
Frozen Desserts	20 tons
Gluten Free	10 tons
Cookies & Muffins	20 tons
Cream Gateaux	40 tons
Filled Pasta Dumplings & Ravioli	80 tons



PIES



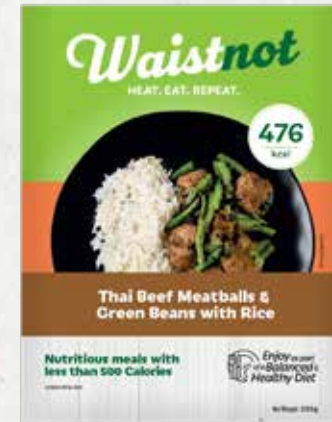
READY MADE MEALS



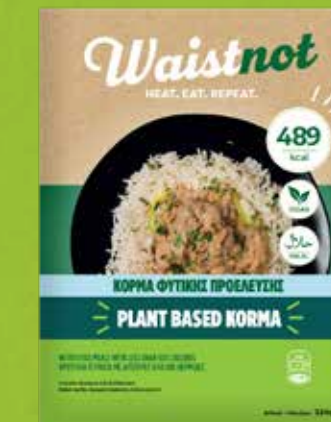
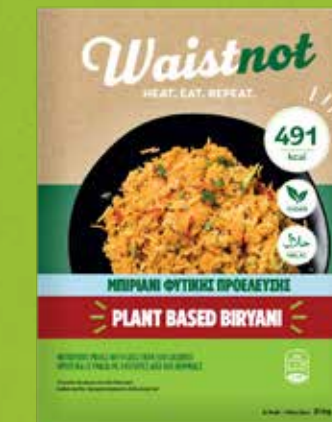
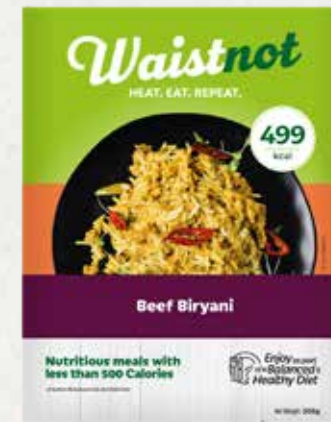
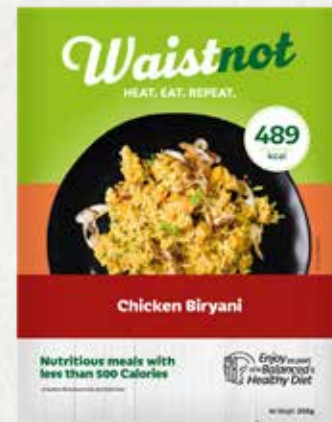
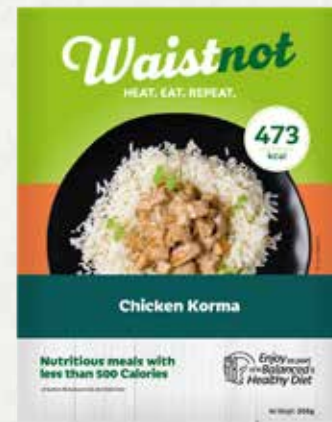
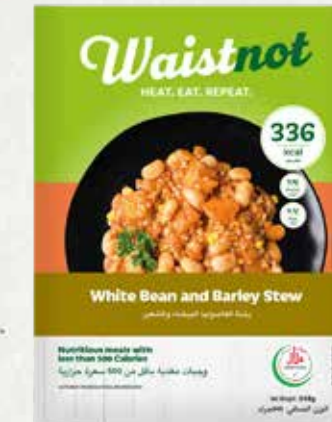
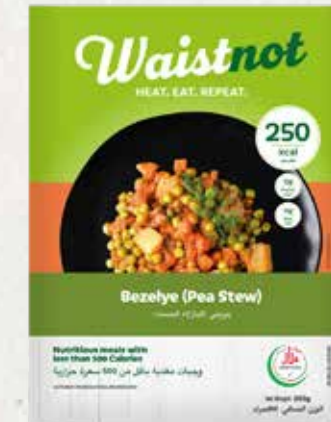
Waistnot

HEAT.
EAT.
REPEAT.

READY MADE MEALS



READY MADE MEALS



PLANT BASED RANGE

PIZZA



FROZEN YOGURT





FROZEN DESSERTS





COOKIES & MUFFINS





MUFFINS





DELICIOUS TREATS



TARTS, GATEAUX AND CHEESECAKES



GLUTEN FREE



GLUT X[®]





FACILITIES

- The Food Factory is a private label facility spread over 35,000+sqm.
- Total investment for building and equipment amounts to 32 million Euro.
- The design and construction of this “green” building uses natural ventilation systems, photovoltaic panels and innovative technologies aimed at saving and preserving energy.
- The Food Factory brings together different food production operations that while being independent from one another, work together seamlessly.
- The premises houses a separate dedicated Healthcare catering production unit.
- An independent industrial kitchen for non-healthcare food production and products.
- Pastry and Bakery for the production of confectionery, savoury goods, sweet items and ready made meals.
- In addition to its food production operations, it also runs an academy earmarked to become an international centre of excellence in gastronomy and a research and development facility, including both a testing laboratory and an R&D facility.
- A new Gluten Free facility with an investment of 1.5 million Euro.
- A new Warehousing facility
Total pallet space: 500 dry and 500 frozen.

FACILITIES



OUR PROMISE

Our promise to all our stakeholders is embodied in our Food Safety Policy and is built on 4 main objectives:

- **Transparency**
- **Long Term Vision**
- **Quality**
- **Team Work**



A Food Safety Management System based on the principles of HACCP and in conformity to BRC V.9, ISO 22000, FSSC 22000, IFS V.8



CERTIFICATION AND MISSION STATEMENT

The company adopts a Food Safety Management System based on the principles of HACCP and in conformity to ISO 22000, FSSC 22000, IFS V.8 & BRC V.9.

The following strategic objectives are the basis of our system:

- The priority is to produce safe food maximizing risk prevention to the consumer and to establish long term business relationships that have strong potential for development and growth.
- Going that extra mile for our clients has always been part of our vision as we seek to provide delicious food with added touches of class, creativity and quality.
- Quality is one of our defining values and we believe that it plays a major role in our quest for excellence. Quality can thus be found across the board - from our choice of the freshest ingredients, to our production processes, our creative display methods, our ability to listen to your requirements, and our staff's readiness to please and achieve.
- A section of the plant has local Halal certification.
- Through our quality systems we conform to and exceed the highest levels of quality and cleanliness. We became the name that Malta trusts in the catering industry and we are proud of that.
- Today, the company has set a standard of excellence and creativity that has significantly benefited towards the awareness of Maltese gastronomic culture abroad. This versatility has throughout the years acquired The Food Factory valuable experience thus placing the company at a vantage point from where it can look ahead to a bright and prosperous future in the catering industry.
- The formula which has been adopted by the company has ensured that we are now able to handle any assignment no matter how large or small it is. Our clients can put their mind at rest that they will experience the highest standards of service and products in any event they choose to trust our company with.



KEY PEOPLE



James Barbara
Chairman



Joseph Barbara
Business Development Director



Jurgen Barbara
Operations Director



Arthur Gauci
Director



Frederick Azzopardi
Chief Executive Officer



Charlotte Sant Portanier
Chief Executive Officer, Kore Group



Priya Lakshmanan
Chief Operations Officer



Graziella Mifsud
Financial Controller



Chantal Giordmaina
Head of Quality, Health & Safety



Raisa Rizzo
Human Resource Manager

TESTIMONIALS



Malcolm Saliba
General Manager
Starbucks Malta

Our relationship with The Food Factory developed into an instant success very fast and we are extremely happy with the way we are working together.



Martin Bonanno
Head of Sales
Sutters & Co.

Our response to market demand and trade customer relationship relies heavily on having the right supply partners and The Food Factory ticks all the boxes when it comes to reliability and consistency which enable us to fulfill our obligations in the market.



Joseph Azzopardi
Managing Director
Miracle Foods

The genuine nature of the products we sell from our stores is very important to us. The Food Factory's commitment to only use the best quality ingredients and operational excellence employed in producing the finished product is a big plus for us.



Ivan Calleja
Managing Director
Convenience Shop

It was immediately obvious to us that we made the right decision to go with The Food Factory as our main suppliers for concessionary goods as our customers proved we made the right choice with their repeat custom of these delicious products.





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